

# 360 Accessibility Audit Tool

## A model congregational survey

A survey of your congregation is a good way of starting a conversation about the barriers and difficulties that some people face to full participation in the life and worship of your church.

You will need to offer the survey online and on paper with the option to complete it anonymously or to share contact details.

This will lead into the meeting you will invite people to, as an opportunity to share more about their disabilities and how these impact their engagement with the church.

Keep the survey to no more than 10 questions. You could format your survey to include the questions below, or you could adapt this to your congregation and context.

**Name of church or fellowship**

**Congregational survey**

**Access and participation**

We would like to know what barriers people experience to full access and participation at (name of church or fellowship). The results of this survey will help us explore how we can become more welcoming of the presence and participation of disabled and neurodivergent people

If you have questions about this survey, please contact:

**Question 1**

How are you connected to (name of church or fellowship)?

Please tick as many as apply

* I attend regularly on a Sunday
* I attend occasionally on a Sunday
* I attend worship during the week
* I attend a community group that meets in the building
* I watch live streams from home

Other

Please tell us about any other ways you attend or engage with the church

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Question 2

Are you disabled or are you a carer or supporter of a disabled person?

Please tick whichever apply to you

* I am disabled myself
* I don’t think of myself as disabled but find some things difficult
* I am a carer/supporter of a disabled person

Question 3

Can you attend in person? If you come to the building, can you attend alone or do you need support for this? And if you are a carer, can the person you care for attend with your support?

* I can attend alone
* I need a carer/supporter/helper to attend
* I cannot attend the building
* The person I care for/support comes to church with me
* The person I care for/support cannot come to church with me

Question 4

Which of these best describes your experience.

Tick as many as apply to you

* Mobility issues – including wheelchair user
* Blind or vision impaired
* Deaf or hearing impaired
* Mental illness – depression , anxiety etc.
* Neurodivergence – Autism, Dyslexia, ADHD, Dyspraxia etc
* Learning/intellectual disability
* Medical – diabetes, epilepsy, heart conditions, breathing difficulties etc
* Dementia
* Pain – arthritis, muscle, joint and back conditions
* Fatigue and energy limitations – Chronic fatigue Syndrome etc
* I am not disabled and am a carer/supporter of a disabled person

Other

please briefly describe things that do not fit into the categories above.

If you are a carer/supporter of someone who cannot attend the church, please tell us about them here

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Question 5

Do you think people at church are aware of what you are experiencing?

Please tick whichever applies to you

* Yes – my disability is visible and everyone knows about it
* Yes – I am open about my disability
* Yes – a few people know but not everyone
* No – I’ve not thought to tell anyone but wouldn’t mind if people knew
* No – I don’t want anyone to know
* No – I think my problems are small compared to what others live with
* I am a carer/supporter but don’t really talk about it
* I am a carer/supporter and most people know about it

Please tell us more if you would like to

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Question 6

Do you think (name of church or fellowship) understands and attempts to meet the needs of disabled people?

* Yes – most of the time
* Yes – some of the time
* No – what provision there is is inadequate
* No – there is no understanding or provision

Question 7

What difficulties do you encounter? This could be getting in, accessing facilities (toilets etc), the comfort of pews or chairs, lighting, seeing and hearing, using hymn and service books or a screen, access to and presentation of live streams, or anything else that is difficult for you when you attend or participate in services or events.

Please describe your experiences

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Question 8

What could help you overcome some of these difficulties? Tell us about things we could do that would make your experience at services and events easier.

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Question 9

Would you like to be part of a group that explores how (name of church or fellowship) can become a place of greater welcome and inclusion?

Please tick your answer

* Yes- that would be good
* Yes – possibly but I need to know more
* No – not at the present time but may be later
* No – I’d rather not

Question 10

Contact details.

If you are happy for us to contact you about this survey and invite you to groups and events that explore this further, please provide your contact details

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| --- | --- |
| Name |  |
| Phone number |  |
| Email address |  |